

WGOS Practice Comms

The NHS Wales Shared Services Partnership (NWSSP) is actively supporting the implementation of the new Wales General Ophthalmic Services (WGOS). As part of this implementation, a comprehensive review of existing ophthalmic and supplementary provisions has been conducted.

Contractors are hereby informed that, as part of the Optometry Contract Reform, it was agreed that NWSSP would establish an NHS-funded clinical waste collection service for optometry practices. This service includes the removal of clinical waste from optician practices across Wales. Stericycle has been awarded the contract by NWSSP to manage the WGOS Clinical Waste services.

Implementation

Practices that **currently do not have clinical waste contracts** in place will transition to the new arrangement first.

For practices that are out of contract: If you haven't received recent communication from NWSSP regarding your contract status, please contact Abigail Shackson at Abigail.Shackson2@wales.nhs.uk. Inform her that you are currently out of contract and wish to transition to the new agreement.

All other practices with existing contracts: will need to wait until their current contracts expire before transitioning to the new arrangement, should they choose to do so.

If you are currently in contract, please click on the link and complete the short form- <https://forms.office.com/e/FdyMQ9jCYb>

A Message to Your Current Provider

In the autumn/winter of 2025/26, NWSSP Procurement Services will be formally embarking upon a national procurement exercise for a range of clinical waste collection and disposal services, covering the entirety of NHS Wales (the forthcoming contract is due to commence 1st April 2027). It is intended that this procurement will include requirements relating to waste generated by the Wales General Ophthalmic Service (WGOS) scheme.

The contracting authority will soon be seeking expressions of interest from potential providers of clinical waste services including WGOS generated waste. Therefore, we would welcome current and prospective WGOS waste providers registering their interest with us.

Please monitor [Sell2Wales: Welcome to Sell2Wales - Sell2Wales](#) for further information relating to the upcoming procurement exercise, and on how to express an interest in providing these services to NHS Wales.

Contact Details

If you require any further information regarding the implementation of the NWSSP WGOS Clinical Waste contract, please contact **Abigail.Shackson2@wales.nhs.uk**