

WGOS

NEWSLETTER



Gwasanaethau Offthalmig
Cyffredinol Cymru
Wales General
Ophthalmic Services

12th Edition, September 2024

Welcome

WGOS newsletter is the go-to place to support you deliver WGOS. Each newsletter will give a bitesize summary of a particular topic with links to relevant resources and support. With tips and advice to help you deliver WGOS ... **we've got you.**

WGOS brings a wider range of NHS-funded eye care services provided by optometrists, OMPs and dispensing opticians in Wales, with each member of the practice team collaborating to work at the top of their respective clinical licence.



Newsletter #12 will focus on: WGOS Service Insight: The Environment

Service Insights occur three times a year and will cover a wide range. It is NHS Wales opportunity to listen to you, delivering WGOS, so that we are able to better support you.

All Optometry practices performing WGOS must participate in three Service Insights each financial year. This forms part of the WGOS Quality Package, which is associated with a payment to Contractors. The other aspects of the WGOS Quality Package are Quality for Optometry (a practice checklist to assure Health Boards of quality) and Workforce reporting (to help plan service and training).

This first service insight is regarding the environment. The impact will be to;

- To better support the profession adopt pro environmental behaviours.
- To ensure Welsh Government policy is understood by the profession.
- To communicate outside of Wales and add to the research and knowledge pool in this field.

Please follow this link to access the service insight survey.

<https://forms.office.com/e/yftK82b19u>

This service insight must be completed by 18.10.2024.

? Key Questions

- ↘ Have I read the service insight guidance?
 - ↘ Have I completed the service insight and saved or printed off evidence of completion? (practitioners)
 - ↘ For contractors, have I supported my practitioners in completion of the service insight and kept a record of all their evidence of completion?
- ↘ If your answer is 'yes' to all the above, relax and wait for the next newsletter. **If not, act now:**
- ↘ Access service insight guidance <https://www.nhs.wales/sa/eye-care-wales/wgos/eye-health-professional/service-insights/>
 - ↘ Access the environmental service insight survey <https://forms.office.com/e/yftK82b19u>

Summary

What?

For this first Service Insight: "The Environment", all Optometrists performing ophthalmic services must complete the mandatory service insight. If you work across more than one practice, please only complete the survey once, in what you consider your principal place of work to be.

When?

The survey must be completed by **18.10.2024**

How?

<https://forms.office.com/e/yftK82b19u>

Stay in touch

Optometry Wales (OW) is the professional umbrella organisation for the primary care eye health professions in Wales. They are able to offer support and advice.

Email: Debbie.O'Sullivan@Optometrywales.com

To receive future updates by email, please register your email address at <https://forms.office.com/e/4Kksq7sFpu> or photograph the QR code with your smartphone.

Previous Newsletters can be found at:
<https://www.nhs.wales/sa/eye-care-wales/professionals/latest-news-for-professionals/wgos-newsletters/>

